



Global Compliance News



EU Cyber Resilience Act (CRA)



EU Cyber Resilience Act (CRA) – Effective December 11, 2027

What is the Cyber Resilience Act?

The Cyber Resilience Act is a regulation adopted by the European Union aimed at enhancing the baseline level of cybersecurity for products with digital elements (both hardware and software) throughout their entire lifecycle.

What is the Goal?

The CRA aims to:

- Ensure that hardware and software products sold in the EU are more resilient to cyber threats.
- Require responsible handling of vulnerabilities.
- Mandate timely security updates.
- Improve transparency, enabling users to make informed decisions and stay protected.

The CRA will become a mandatory component of the CE marking process across Europe. New Obligations for Manufacturers.

Current CE Marking Requirements:

- Prepare and maintain a Technical Construction File (TCF) – including technical reports and documentation.
- Declaration of Conformity (DoC).
- CE labelling.
- Cooperate with market surveillance authorities.

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Additional Requirements Under the CRA:

- Software Bill of Materials (SBOM) – Maintain and provide a list of all software components used.
- Security Instructions – Offer clear documentation (or a link) covering how to perform security updates, delete user data, and disable automatic updates.
- Update Support – Maintain product security for at least five years after placing it on the market.
- Security Updates – Deliver security updates promptly to address vulnerabilities during the 5-year period.
- Vulnerability Reporting Contact – Provide a designated point of contact for reporting cybersecurity vulnerabilities.

For our guide to the European Cyber Resilience Act please contact us:
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Chile New Label and Local Representative Requirements



Starting in February 2026, all short-range devices sold in Chile will be required to include a specific QR code on their packaging.

This requirement is one of the key innovations introduced by SUBTEL Resolution 737.

Benefits of the QR code system:

- Digital traceability: SUBTEL can inspect devices by scanning the QR at any point of sale
- Accessible information: Consumers and inspectors instantly access technical data
- Simplified process: Formal certification no longer required for most devices
- Dynamic updates: Online information can be updated without repackaging products
- Reduced paperwork: Less bureaucracy, more agility for importers

But what exactly must this QR code contain? Where should it be placed? And what technical specifications must it meet?

QR code must contain mandatory information:

- Device information (Device Type-Serial Number-Functional Description)
- Radio Frequency Specifications
- Responsible Party Information (importer-manufacturer)
- Supporting Technical Documentation (TCF)

QR Code Location Placement

- Back of box: Most common location, alongside regulatory information
- Side panel of box: Valid if clearly visible without opening packaging
- Bottom panel: Acceptable, but less recommended (harder to scan on shelf)
- Front panel: Valid, but may affect packaging design

In addition to the new QR code requirement, SUBTEL Resolution 737 introduces another major change: all certificates must now be held by a designated local representative in Chile. Previously, certificates could be issued to manufacturers anywhere in the world.

ICM offers a local presence service to act as the certificate holder for Chile, ensuring compliance with this new obligation.



Cambodia Regulator Introduces Equipment Certification Register



The Telecommunications Regulator of Cambodia (TRC) has officially launched an online search platform listing all equipment that has received Type Approval. This system is now live on the TRC website and is designed to enhance public service and regulatory compliance by providing real-time access to verified data for importers, suppliers, and distributors operating in Cambodia.

The newly introduced platform offers convenient access to official records of approved communication equipment and supports the TRC's broader goal of increasing transparency in telecommunications regulation by making up-to-date information publicly available.

RADIO SPECTRUM MANAGEMENT

New Zealand Equipment Certification Rules Updates



The New Zealand regulator, Radio Spectrum Management (RSM), has introduced updates to its equipment certification rules. The Radiocommunications Regulations (Radio Standards) Notice 2025, which took effect on 1 September 2025, replaces the 2023 version and sets out mandatory technical standards and compliance requirements for most radio transmitters supplied in New Zealand.

Key revisions include:

- Updated standards covering Short Range Devices (9 kHz – 40 GHz).
- New rules for automotive radar and telematics systems, Wi-Fi and broadband wireless access equipment, handheld radios, wireless microphones, and IoT devices.
- Refreshed standards references: equipment must comply with standards recognised by Standards New Zealand (AS/NZS), the Australian Communications and Media Authority (ACMA), ITU, IEC, or any standard later specified by the MBIE Chief Executive. This approach maintains alignment with international practice while allowing flexibility for future updates.

By harmonizing with Australian and broader international frameworks, RSM aims to streamline assessment procedures and reduce regulatory uncertainty for suppliers. The expanded compliance scope also means manufacturers and importers should review whether any of their radio-transmitting products now fall under the updated Notice.



ICM – Achieving Global Product Certification

Due to the dynamic nature of our industry, many manufacturers are unable to allocate dedicated resources to manage compliance processes internally. As a result, they often choose to outsource this function, seeking support that goes beyond the regulatory testing of their equipment.

The International Compliance Management Group is a team of dedicated compliance experts with nearly 30 years of experience working with manufacturers, test laboratories, regulators, and distributors around the world. Working in nearly 200 countries.

We operate through a truly global network of partners, enabling fast and cost-efficient product certification. This includes our local representative services available in many countries worldwide.

If you would like to learn more about our services and how we can support your company with its equipment certification requirements, please contact us: markb@internationalcompliancemanagement.com

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